



## Restore Now 24/7 | Quick Action Preparedness Guide

**Powered by the R•A•P•I•D Protocol™ (Restore Now 24/7 Action Plan for Immediate Dispatch)**

We Bring Calm to Chaos.

Keep this one-page guide in your home or office for fast reference when property damage occurs.

### R – Ready the Home

Goal: Strengthen your property before the next storm or emergency.

- Inspect roof, gutters, and drainage twice per year (spring and fall).
- Confirm downspouts discharge 5 ft or more from the foundation.
- Label main shutoffs for water, gas, and electricity.
- Test sump pump and backup power before storm season.
- Review insurance coverage and store policies safely (digital + waterproof print).
- Save key contacts:
  - Restore Now 24/7 Dispatch: 971-406-2926
  - Insurance provider
  - Utilities
  - Property manager

### A – Act Fast

Goal: Protect people first, then stabilize the situation safely.

- Ensure everyone is safe; avoid electrical and structural hazards.
- Shut off utilities only if safe.
- Photograph visible damage before moving items.
- Do not discard materials until reviewed by professionals.
- Call Restore Now 24/7 immediately to coordinate certified response.

### P – Protect and Communicate

Goal: Keep everyone informed and reduce confusion.

Situation	What to Do
Active leak or burst pipe	Call plumber, then RN24/7, then insurance provider
Smoke or soot odor	Call RN24/7 before running HVAC
Visible mold	Call RN24/7 for testing and containment
Biohazard or trauma	Call RN24/7, then insurance provider
Major property loss	Contact RN24/7 and your insurance company at the same time. Do not wait for adjuster assignment.
	<input type="checkbox"/> Keep a simple log with names, times, and updates.
	<input type="checkbox"/> Use photos and short notes instead of long explanations.

### I – Initiate Certified Response

Goal: Begin controlled restoration and documentation.

- Request moisture mapping and air-quality testing before reconstruction.
- Replace HVAC filters and inspect electrical systems before restart.
- Save all invoices, reports, and claim correspondence in one folder.

### D – Debrief and Strengthen

Goal: Turn every event into a plan for prevention.

- Review what worked and update your checklist.

- Schedule follow-up inspections on roof, drainage, and plumbing.

- Replenish your emergency kit and update contact list quarterly.

### Pacific Northwest Readiness Score

Rate each item 1–5 (1 = Needs Attention, 5 = Complete).

Total / 35 = Readiness Level

21–25 = Solid Foundation | 26–30 = Ready and Resilient | 31–35 = Elite Preparedness

### Contact

Restore Now 24/7

971-406-2926 | [dispatch@restoren247.com](mailto:dispatch@restoren247.com) | [restoren247.com](http://restoren247.com)

Serving Oregon and Washington. We Bring Calm to Chaos.